



# Crisis Communication

*Dr Gregory M. Vecchi, Ph.D, Unit Chief*

*Behavioral Science Unit, FBI Academy, Quantico, Virginia, US*

**June 25<sup>th</sup> 2009 2pm to 5pm\***  
**University of Central Lancashire**

*Organised by: Dr Carol A Ireland & Professor Jane L. Ireland, School of Psychology, University of Central Lancashire*

*\*with a reduced rate for those attending the Division of Forensic Psychology Annual Conference*

**Content:** This event will explore crisis communication techniques using a blend of theory and practice from the fields of conflict management/resolution and law enforcement hostage and crisis negotiation. Areas to be addressed will be behavioral assessment of needs, responses to conflict, instrumental versus expressive situations, when to use problem-solving versus crisis intervention, principled negotiation, active listening, and developing persuasion/influence.

**About the trainer:** Dr Vecchi was assigned to the Behavioural Science Unit in January 2006, where he conducts research, training, and consultation activities in behavioral-based conflict analysis and resolution, crisis management, crisis communication, and global hostage-taking. Dr. Vecchi began his service with the FBI in Miami, Florida, in 1996, where he worked a variety of organized crime and drug matters, both domestically and internationally. Dr. Vecchi became an auxiliary crisis (hostage) negotiator 1998 and was formally certified by the FBI in 2002 and later by the London Metropolitan Police Department in 2005. In his capacity as a field negotiator, Dr. Vecchi responded to numerous warrant and barricade situations; co-managed the Miami Crisis Negotiation Team; and trained local, state, and federal law enforcement officers on a variety of crisis management and negotiation topics.

In 2003, Dr. Vecchi was promoted and transferred to the FBI's Critical Incident Response Group (CIRG), where he was assigned to the Rapid Deployment/Logistics Unit (RDLU) and subsequently to the Crisis Negotiation Unit (CNU) as a program manager. During his time at RDLU, Dr. Vecchi deployed to Iraq in support of counterterrorism operations and while assigned to CNU, he responded to and conducted research on international kidnapping matters. Prior to joining the FBI, Dr. Vecchi was a special agent/criminal investigator with the U.S. Department of Justice – Office of the Inspector General (OIG), U.S. Department of Agriculture – OIG, and the U.S. Army Criminal Investigation Division (CID). Dr. Vecchi has conducted extensive research and is published in the area of conflict and crisis management and communication; and he teaches, trains, and consults.

**Who can attend:** The training is open to professionals and in-training professionals from a range of disciplines (psychology, social work, psychiatry, forensic science etc). You do not need a working knowledge of crisis intervention but some background in forensic work (academic or practice) will be of assistance. For those who are attending the Division of Forensic Psychology Annual conference ([www.uclan.ac.uk/dfpconference2009](http://www.uclan.ac.uk/dfpconference2009)) they are eligible for a reduced rate at this event (see booking form). This event follows the formal closure of the Division of Forensic Psychology conference.

**For booking details contact:**

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**NEGOTIATOR**

**REGISTRATION FORM: Crisis Communication 2009**

*2pm to 5pm 25<sup>th</sup> June 2009: University of Central Lancashire – Greenbank Lecture Theatre*

Please tick:

I would like to book a place on the **Crisis Communication** event - £75 (+ vat = £86.25)

I am attending the Division of Forensic Psychology Annual conference and I would like to book a place on the **Crisis Communication** event at the reduced rate - £50 (+ vat = £57.50)

Name and Title: .....

Delegate organisation: .....

Address and Postcode (for correspondence): .....

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Telephone: ..... Fax: .....

Email: .....

Signature: .....

I wish to pay by cheque (payable to UCLan Business Services Ltd)

I wish to pay by direct credit transfer in pounds sterling credited to Barclays Bank plc, UCLAN Business Services Ltd, account number 90893803 sort code number 20-69-85

I wish to pay by Credit/Debit card in pounds sterling:

Card Number: .....

Card Type e.g. Visa, Maestro: ..... Expiry Date: ..... Issue No: .....

Address of Cardholder .....

.....

Signature of Cardholder ..... Date .....

**Cancellation more than one month before the event – 50% refunded; Cancellation after 24<sup>th</sup> May 2009 or non-attendance – 0% refunded; Only payment or a confirmed purchase order will secure a place. Payment/a purchase order has to be received by the 24<sup>th</sup> May 2009 to confirm a place.**

*Please return registration form to:*  
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